

# INSTRUCTIONS

## READ THIS FIRST!

*Thank you for purchasing a Picture Keeper!*  
Before you get started, we recommend organizing your photos and deleting unwanted photos to save space on your drive. Also, allow ample time for your computer to completely start up before plugging in Picture Keeper.

Like Picture Keeper on **FACEBOOK** for Free Software Updates and Promotions!

For more information visit [picturekeeper.com](http://picturekeeper.com)

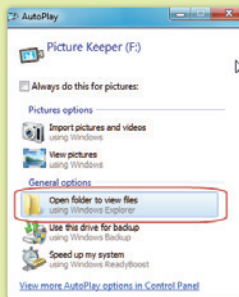
## Windows Quick Start Guide

### XP, Vista and Windows 7:

- Plug Picture Keeper into any USB port (works best with USB 2.0)
- AutoPlay window appears, click **'Open Folder to View Files'** (See Figure 1).
- Double-click the **'launchpicturekeeper.exe'** file to start software.

Figure 1

*Note: If the AutoPlay menu does not appear, then click the **'Windows Start Button'**. From that menu click the **'(My Computer)'** selection. (You will see the Picture Keeper drive (E:,F:) displayed in the devices with removable storage). Double-click **'launchpicturekeeper.exe'** file to start the Picture Keeper software.*



- Picture Keeper's main screen will appear. Click **'Start Backup'**.

For Support: Email [support@picturekeeper.com](mailto:support@picturekeeper.com) or call (877) 382-0949 where we can better assist you.

## Mac Quick Start Guide

- Plug Picture Keeper into any USB port. Double-click the icon (typically) on the right side of your screen labeled as **PK** to open it.
- When the Finder window opens, double-click the **'PictureKeeperForMac.app'** file (with the PK icon next to it).
- Picture Keeper's main screen will appear. Click **'Start Backup'**.

*Note: Ensure you empty your Trash prior to using Picture keeper.*

### Why isn't the Picture Keeper finding my iPhoto pictures?

Picture Keeper may not be finding your iPhoto library by default. Here are a few simple steps to add your iPhoto library to the default search.

- Start the Picture Keeper
- Click the green **'Options'** button. A new window will appear.
- Select the **'iPhoto Library'** in the left column if not highlighted. Then check what objects from the iPhoto library that you want backed up. Click "OK" to save settings and close window. Click **'Start Backup'**.

### Download the wrong photos? Simply reset your device (Mac).

Start the Picture Keeper software. Click the Picture Keeper screen to make it your active program. In the top left corner near the Apple Logo, click the **'Options'** button and then select **'Reset Picture Keeper'**. The *Reset Picture Keeper function will only remove pictures from the Picture Keeper, NOT your computer.*

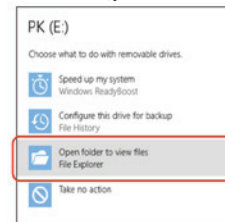
**CAUTION:** Please make sure you have another copy of your digital pictures (ie. on your Hard drive or elsewhere) prior to resetting your Picture Keeper.

### Windows 8:

- Plug Picture Keeper into any USB port. From the Desktop Tile, click the File Explorer (Yellow Folder on the Task Bar). Under "Computer" click on the Picture Keeper drive (may be labeled as an E:, F:, or other drive). Then Double-click the **'launchpicturekeeper.exe'** file.

*Note: If "Choose what to do with removable drives appears"; Click to open. Then click **'Open folder to view files'** (See Figure 2). Double-click the **'launchpicturekeeper.exe'** file with the Picture Keeper logo.*

Figure 2



- Picture Keeper's main screen will appear. Click **'Start Backup'**.

### Download the wrong photos? Simply reset your device (Windows).

Start the Picture Keeper, then simply click the green **'Options'** button and then select **'Reset Picture Keeper'** from the drop down menu. Click **'Yes'** to start. The *Reset Picture Keeper function will only remove pictures from the Picture Keeper, NOT your computer.*

**CAUTION:** Please make sure you have another copy of your digital pictures (ie. on your Hard drive or elsewhere) prior to resetting your Picture Keeper.

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## Frequently Asked Questions

### How do I view my pictures?

Click 'Manage Pictures' and then click 'View Pictures'.

### What happens when the Picture Keeper drive is full?

You will need to purchase another Picture Keeper drive to save remaining pictures. Our new drives will continue the backup from where the previous one left off.

### After the first backup, will Picture Keeper copy all of my pictures each time or only the recently added ones?

After the first backup Picture Keeper only copies the pictures that were added or changed since the last backup...and continue to skip the duplicates!

### Will Picture Keeper save 4000, 8000, or 16000 pictures?

Please see chart located on the back for photo estimates based on photo file size. This chart shows the **Estimated** photo capacity estimate for each device. Each Picture Keeper's capacity is based on an average of 1 MB per photo.

### Can Picture Keeper backup pictures from specific folders?

By default, Picture Keeper backs up the "Pictures", "Documents", "Desktop" and "Sample Pictures" folders. Here are steps to backup specific folders.

- Click the green **'Options'** button.
- Select **'Advance Options'** from the drop down menu.
- In the next window, click the 'Manage Search' Folders button.
- This displays the folders of your computer. By clicking the '+' signs you can open sub folders to see if there are pictures you may want to download. You can select or deselect folders by clicking the check box to the left of the folders.
- Main folders must be unchecked if you only want certain sub folders.

Visit [picturekeeper.com/faq](http://picturekeeper.com/faq) for additional instructions.



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## Still need help?

Email us at [support@picturekeeper.com](mailto:support@picturekeeper.com) or call us at (877) 382-0949 (Mon-Fri 9am-6pm Eastern). *Need help after hours?* Schedule an appointment with us and we will be happy to help with our remote assistance.

Also, visit [picturekeeper.com/faq](http://picturekeeper.com/faq) for additional instructions with screen shots. 1-year Limited Warranty. Details below or visit [picturekeeper.com/warranty](http://picturekeeper.com/warranty).

## How many photos can you store?

Photo Capacity Depends on your camera type...		Point-and-Shoot		Digital SLR
Estimated Photo Sizes		1 MB Photos	2 MB Photos	4 MB Photos
picture keeper	PK4 / STARTER	4,000* Photos	2,000* Photos	1,000* Photos
	PK8 / HOME	8,000* Photos	4,000* Photos	2,000* Photos
	PK16 / XL HOME	16,000* Photos	8,000* Photos	4,000* Photos
	PK32	32,000* Photos	16,000* Photos	8,000* Photos
	PK64	64,000* Photos	32,000* Photos	16,000* Photos
	PKPro	250,000* Photos	125,000* Photos	62,500* Photos
	PKPro 320	320,000* Photos	160,000* Photos	80,000* Photos

\* This chart shows the **Estimated** photo capacity for each device. Each Picture Keeper's estimated capacity is based on an average of 1 MB per photo. Once your device fills up, just use another and it will continue where the first one left off.

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